

# Appendix D: AIRPORT USER SURVEY RESPONSES

**La Grande / Union County Airport**

**Airport Master Plan Update**

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# LA GRANDE / UNION COUNTY AIRPORT

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## USER SURVEY

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Union County is updating the Airport Master Plan for the La Grande / Union County Airport (KLGD). The Master Plan will identify specific airport facilities or improvements that will be needed and/or maintained to meet future aviation demands. Union County has contracted with WHPacific, Inc. to complete this project. In an effort to establish existing aviation demand and aircraft fleet mix utilizing the airport, this brief survey has been designed to assist in collecting specific information to assess the need for airport improvements.

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1. Do you base an aircraft (or helicopter) at KLGD? Yes \_\_\_\_\_ No \_\_\_\_\_

If yes, do you rent hangar space? Yes \_\_\_\_\_ No \_\_\_\_\_

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? \_\_\_\_\_

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: \_\_\_\_\_

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2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_ N-Number \_\_\_\_\_

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? \_\_\_\_\_

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3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? \_\_\_\_\_

Approximately what percentage of operations stays within the local pattern? \_\_\_\_\_

Are your operations seasonal or year-round? \_\_\_\_\_

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4. Please note your reasons for basing at KLGD.

- \_\_\_\_\_ Convenience (closer to where I live or work)
  - \_\_\_\_\_ Availability of aircraft hangar facilities or tiedowns
  - \_\_\_\_\_ Condition of airfield / navigational aids, please specify: \_\_\_\_\_
  - \_\_\_\_\_ Other, please specify: \_\_\_\_\_
- 

5. Please list any specific improvements that you believe are needed at KLGD.

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**Survey continues on back of page.**

6. OPTIONAL:

Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

Would you like to be added to our mailing list and be notified of future public meetings? Yes \_\_\_\_\_ No \_\_\_\_\_

May we contact you for more information related to this Master Plan Update? Yes \_\_\_\_\_ No \_\_\_\_\_

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Please fax completed survey to 503.526.0775, email ([slucas@whpacific.com](mailto:slucas@whpacific.com)), or mail to WHPacific, Inc., Attn: Sarah Lucas, 9755 SW Barnes Road, Suite 300, Portland, OR 97225. Thank You!

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1. Do you base an aircraft (or helicopter) at KLGD? Yes  No

If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? Not yet 5 yrs yes

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: Both 97880

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make Cub - here Model CC160 Year 2011 N-Number N79DL  
C560 KCCOR 1998 N719RM

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? NO

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 3-4

Approximately what percentage of operations stays within the local pattern? 0%

Are your operations seasonal or year-round? year round

4. Please note your reasons for basing at KLGD.

- Convenience (closer to where I live or work)
- Availability of aircraft hangar facilities or tiedowns
- Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- Other, please specify: \_\_\_\_\_

5. Please list any specific improvements that you believe are needed at KLGD.

Service at FBO is TERRIBLE  
Better IFR Approach for Arrivals from South  
At least a GRS Overlay to NDB  
Small York Bills may save \$!

Survey continues on back of page.

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If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? YES

Is usage of KLGD for business of personal recreation (please circle)? Zip code of business / residence: 94850

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make 1963 CESSNA Model 172 Year 1963 N-Number 23274

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? NO

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 10

Approximately what percentage of operations stays within the local pattern? 75%

Are your operations seasonal or year-round?

4. Please note your reasons for basing at KLGD.

- Convenience (closer to where I live or work)
- Availability of aircraft hangar facilities or tiedowns
- Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- Other, please specify: \_\_\_\_\_

5. Please list any specific improvements that you believe are needed at KLGD.

No complaints

Survey continues on back of page.

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1. Do you base an aircraft (or helicopter) at KLGD? Yes \_\_\_\_\_ No X

If yes, do you rent hangar space? Yes \_\_\_\_\_ No X

If no, where do you currently base? POX

Would you base at KLGD if additional facilities were available? ?

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: \_\_\_\_\_

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make PA 31 Model \_\_\_\_\_ Year who knows old N-Number lots

If more than one type, please list additional: AM FLIGHT?

Do you have plans to change aircraft (or helicopter) type? \_\_\_\_\_

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 30

Approximately what percentage of operations stays within the local pattern? 0%

Are your operations seasonal or year-round? year round

4. Please note your reasons for basing at KLGD.

- Convenience (closer to where I live or work)
- Availability of aircraft hangar facilities or tiedowns
- Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- Other, please specify: \_\_\_\_\_

5. Please list any specific improvements that you believe are needed at KLGD.

Survey continues on back of page.

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1. Do you base an aircraft (or helicopter) at KLGD? Yes  No

If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? Yes

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: 97850

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make Cessna Model 172 Year 1965 N-Number N22515

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? No

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 200

Approximately what percentage of operations stays within the local pattern? 100

Are your operations seasonal or year-round? Seasonal

4. Please note your reasons for basing at KLGD.

- Convenience (closer to where I live or work)
- Availability of aircraft hangar facilities or tiedowns
- Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- Other, please specify: \_\_\_\_\_

5. Please list any specific improvements that you believe are needed at KLGD.

Keep ramp area clean of debris. also around hangars.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

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1. Do you base an aircraft (or helicopter) at KLGD? Yes \_\_\_\_\_ No

If yes, do you rent hangar space? Yes \_\_\_\_\_ No \_\_\_\_\_

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? \_\_\_\_\_

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: 97850

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make \_\_\_\_\_ Model \_\_\_\_\_ Year \_\_\_\_\_ N-Number \_\_\_\_\_

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? \_\_\_\_\_

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? \_\_\_\_\_

Approximately what percentage of operations stays within the local pattern? \_\_\_\_\_

Are your operations seasonal or year-round? \_\_\_\_\_

4. Please note your reasons for basing at KLGD.

- Convenience (closer to where I live or work)
- Availability of aircraft hangar facilities or tiedowns
- Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- Other, please specify: LOCATION

5. Please list any specific improvements that you believe are needed at KLGD.

NON-ETHANAL FUEL

SELF SERVICE FUEL

OPERATIONAL BEACON

**Survey continues on back of page.**

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If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? \_\_\_\_\_

Is usage of KLGD business or personal recreation (please circle)? Zip code of business / residence: \_\_\_\_\_

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make Bush Model 119KX Year 2013 N-Number N566LF

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? No

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 100

Approximately what percentage of operations stays within the local pattern? 19

Are your operations seasonal or year-round? \_\_\_\_\_

4. Please note your reasons for basing at KLGD.

- \_\_\_\_\_ Convenience (closer to where I live or work)
- \_\_\_\_\_ Availability of aircraft hangar facilities or tiedowns
- \_\_\_\_\_ Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- \_\_\_\_\_ Other, please specify: \_\_\_\_\_

5. Please list any specific improvements that you believe are needed at KLGD.

Lower approach minimums

\_\_\_\_\_

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Survey continues on back of page.

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If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? \_\_\_\_\_

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: \_\_\_\_\_

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make AGUSTA Model 119KX Year 2013 N-Number NS66LF

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? NOPE!

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 100

Approximately what percentage of operations stays within the local pattern? 1%

Are your operations seasonal or year-round? YEAR ROUND

4. Please note your reasons for basing at KLGD.

Convenience (closer to where I live or work)

Availability of aircraft hangar facilities or tiedowns

Condition of airfield / navigational aids, please specify: \_\_\_\_\_

Other, please specify: CENTRAL LOCATION TO NE OF

5. Please list any specific improvements that you believe are needed at KLGD.

IMPROVED WX REPORTING

LOWER LPV APPROACH MINIMUMS

16/34 RUNWAY LIGHTING

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If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? \_\_\_\_\_

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: 97850

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make PIPER Model PA18 Year ? N-Number 6609L  
41529

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? No

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 20

Approximately what percentage of operations stays within the local pattern? 0

Are your operations seasonal or year-round? SEASONAL - 9 months

4. Please note your reasons for basing at KLGD.

- Convenience (closer to where I live or work)
- Availability of aircraft hangar facilities or tiedowns
- Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- Other, please specify: \_\_\_\_\_

5. Please list any specific improvements that you believe are needed at KLGD.

AVIONICS SHOP  
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\_\_\_\_\_

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If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? \_\_\_\_\_

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: \_\_\_\_\_

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make AGUSTA Model 119 Year \_\_\_\_\_ N-Number N576LF

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? \_\_\_\_\_

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 30

Approximately what percentage of operations stays within the local pattern? 1%

Are your operations seasonal or year-round? YES

4. Please note your reasons for basing at KLGD.

- Convenience (closer to where I live or work)
- Availability of aircraft hangar facilities or tiedowns
- Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- Other, please specify: WORK BASE

5. Please list any specific improvements that you believe are needed at KLGD.

\_\_\_\_\_  
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\_\_\_\_\_  
\_\_\_\_\_

Survey continues on back of page.

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1. Do you base an aircraft (or helicopter) at KLGD? Yes  No

If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? \_\_\_\_\_

Is usage of KLGD for business or personal recreation (please circle)? business Zip code of business / residence: \_\_\_\_\_

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make Agusta Westland Model 119KX Year 2013 N-Number N576LF

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? NO

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 60

Approximately what percentage of operations stays within the local pattern? 5%

Are your operations seasonal or year-round? YEAR ROUND

4. Please note your reasons for basing at KLGD.

Convenience (closer to where I live or work)

Availability of aircraft hangar facilities or tiedowns

\_\_\_\_\_ Condition of airfield / navigational aids, please specify: \_\_\_\_\_

\_\_\_\_\_ Other, please specify: \_\_\_\_\_

5. Please list any specific improvements that you believe are needed at KLGD.

1. AN APPROACH WITH A LOWER DECISION HEIGHT

2. FORECAST WEATHER (TAF) NOT JUST A METAR (

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If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? \_\_\_\_\_

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: \_\_\_\_\_

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make agusta Model A119 Year \_\_\_\_\_ N-Number N566LF

If more than one type, please list additional: \_\_\_\_\_

Do you have plans to change aircraft (or helicopter) type? \_\_\_\_\_

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? \_\_\_\_\_

Approximately what percentage of operations stays within the local pattern? \_\_\_\_\_

Are your operations seasonal or year-round? \_\_\_\_\_

4. Please note your reasons for basing at KLGD.

- \_\_\_\_\_ Convenience (closer to where I live or work)
- \_\_\_\_\_ Availability of aircraft hangar facilities or tiedowns
- \_\_\_\_\_ Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- \_\_\_\_\_ Other, please specify: \_\_\_\_\_

5. Please list any specific improvements that you believe are needed at KLGD.

- 1) ILS approach
- 2) Focast weather TAF
- 3) Better water pressure for wash of aircraft

Survey continues on back of page.

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1. Do you base an aircraft (or helicopter) at KLGD? Yes  No

If yes, do you rent hangar space? Yes  No

If no, where do you currently base? N/A

Would you base at KLGD if additional facilities were available? N/A

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: \_\_\_\_\_

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make Fairchild Model SA227 Year 87' N-Number N1671AV

If more than one type, please list additional: Occasional BE99 or PA31

Do you have plans to change aircraft (or helicopter) type? No

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 40

Approximately what percentage of operations stays within the local pattern? None

Are your operations seasonal or year-round? year round

4. Please note your reasons for basing at KLGD.

Convenience (closer to where I live or work)

Availability of aircraft hangar facilities or tiedowns

Condition of airfield / navigational aids, please specify: \_\_\_\_\_

Other, please specify: Customer requires use of airport

5. Please list any specific improvements that you believe are needed at KLGD.

**Survey continues on back of page.**

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If yes, do you rent hangar space? Yes  No

If no, where do you currently base? \_\_\_\_\_

Would you base at KLGD if additional facilities were available? N/A

Is usage of KLGD for business or personal recreation (please circle)? Zip code of business / residence: 97850

2. What type of aircraft (or helicopter) do you currently operate?

Aircraft Make Huey Model UH-1H Year 69-74' N-Number N143SP

If more than one type, please list additional: N759PC, N4821D (MD500E), 30757 (N80NH), N727LA (OH58), N180SM (E-200), N34LV (Comp Air), N31268CC (Citation), N1577  
Do you have plans to change aircraft (or helicopter) type? No, have both also depends on time

3. Approximately how many operations per month do you average at KLGD (a takeoff is one operation, landing is another operation)? 50

Approximately what percentage of operations stays within the local pattern? 30-40%

Are your operations seasonal or year-round? year-round

4. Please note your reasons for basing at KLGD.

- Convenience (closer to where I live or work)
- Availability of aircraft hangar facilities or tiedowns
- Condition of airfield / navigational aids, please specify: \_\_\_\_\_
- Other, please specify: location

5. Please list any specific improvements that you believe are needed at KLGD.

- \*Runway 1634 be lighted up
- \*~~Escalators~~
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_